

Town of New Hartford Highway Department

MAILBOXES DAMAGED BY TOWN SNOWPLOWS

To provide a fair and uniform resolution to disputes involving mailboxes damaged by town plows, the Highway Department has the following policy concerning mailboxes:

If a mailbox is struck (DIRECT contact with the plow) by a Town snowplow, the Town will replace the mailbox and/or post with a standard mailbox on a 4" x 4" post. Claims for a fancy or custom-made mailboxes will be considered only when substantiated by original receipts.

All snowplow drivers shall alert the Highway Superintendent or the Administrative Assistant to the First Selectman when damage to a mailbox occurs.

If a mailbox or post is pushed over or damaged as a result of the snow or slush coming off the snowplow, it is considered a winter hazard and the Town will NOT repair or replace the mailbox or post.

All mailboxes should be securely fastened to a sturdy post, which is sufficiently anchored in the ground to resist the impact of plowed snow or slush. In accordance with current postal recommendations, the mailbox should be six to eight inches (6" – 8") from the edge of the pavement or curb in order to prevent contact by the plow. The height of the bottom of the mailbox should be between 41" and 44". ([Click here for Mailbox Installation Detail for a diagram](#))

All claims for mailbox damage due to direct contact with a Town of New Hartford snowplow should be called in to Town Hall (379-3389).