

Daniel V. Jerram
First Selectman



Town Hall
530 Main Street
Post Office Box 316
New Hartford, CT
06057

Jody Shea, President
Service Electric Company
Post Office Box 3656
1631 East 25th Street
Chattanooga, TN 37404

November 27, 2012

Dear Mr. Shea:

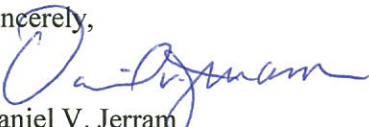
Employees of Service Electric Company were deployed to the Town of New Hartford, Connecticut by Connecticut Light & Power (CL&P) to help restore power lost during Hurricane Sandy. A crew of men led by Jesse James spent many hours in our town between Monday October 29th and Friday November 2nd working long hours to help the residents of our town recover from yet another brutal storm. At the peak, 2,100 homes (out of 3,200 homes) were without power.

Last year our town was hit hard by Hurricanes Irene & Lee and Winter Storm Alfred on Halloween, nearly one year to the day that Hurricane Sandy came to town. Those storms caused prolonged power outages, lasting for over a week and left many town residents with a bitter memory of what it was like to be without power for protracted periods of time. It was a frustrating experience to have to wait so long for power to be restored.

I write to tell you today, that improved efforts at restoration by CL&P combined with the hardworking employees of Service Electric Company have restored the faith of many who have begun to think that prolonged power outages have become the norm. Your employees helped restore power to most of our homes in roughly three days. In my personal opinion the results were caused by a combination of expertise and good old fashion hard work! Day after day I watched your men steadfastly go about their duty, without pause, to help so many that they have never met. You should be proud to have a group of hardworking, knowledgeable men in your employ. Since the storms end, many residents have made positive comments about your crew and the name "Jesse James" has created a new legend in our town!

On behalf of the people of the Town of New Hartford I write to thank you for the efforts of your employees. I wish you, your employees and Service Electric Company continued success in the future. Thank You! Please pass along my regards to the men!

Sincerely,



Daniel V. Jerram
First Selectman