Profile WPCA, Administration, Customer Base

A seven (7) member volunteer Water Pollution Control Authority (WPCA), appointed by the Board Of Selectmen (BOS), administrates the operation of drinking water and wastewater services through contracted services provided by Torrington Water Company (TWC) drinking water, and Aquarion Water Company (AWC) wastewater.

Current members of the WPCA include:

David Douyard - water customer, Mike LeClaire – water customer, Marybeth Greenwood – water & sewer customer, Polly - water customer, Wes March – non customer, Joe Toro, Vice Chairman - water & sewer customer and Denton Butler, Chairman – non customer.

Mr. Toro & Butler have served as the WPCA's representatives to the Asset Evaluation Team, a sub-committee of the BOS since 2016.

The customer base consists of:

565 Water Customers
326 Sewer Customers – (5) Non-Metered
7 Sprinkler Customers
7 Fire Protection Customers (Public/Private)

In calendar year 2019 the customer base consumed 24,109,000 gallons of drinking water and discharged 12,583,000* of effluent into the sewer system.

* Does not include effluent from non-metered sources.