

Submittal Cover Sheet  
Request For Bids

TO PURCHASE, OPERATE AND MAINTAIN DRINKING AND/OR  
WASTEWATER SYSTEM (S) OF THE TOWN OF NEW HARTFORD

Proposal Due Date: **1:00 PM, Thursday, December 21, 2017**

Anticipated Award: Within (120) days of Bid Opening

SUBMITTED BY:

Name of Entity: THE TORRINGTON WATER COMPANY

Address: 277 NORFOLK RD, P.O. BOX 867, TORRINGTON, CT 06790

Telephone Number: (Ofc.) (860) 489-4149

(Cell) (860) 480-4650

Principal Contact: SUSAN M. SUHANOVSKY

Title PRESIDENT

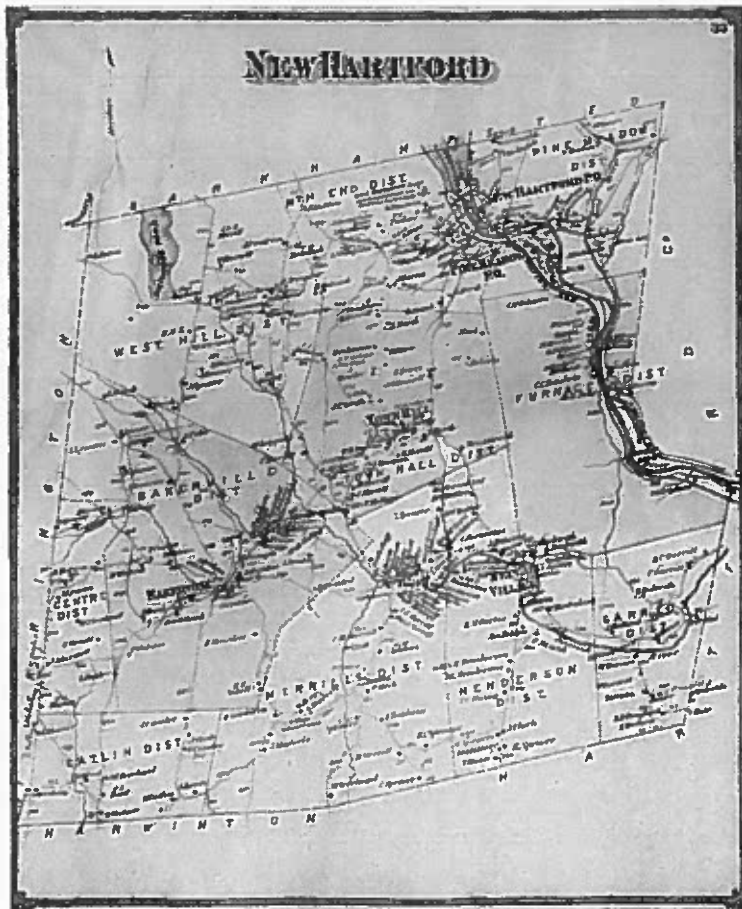
E-mail Address: S.SUHANOVSKY@TORRINGTONWATER.COM

Check Each Box That Applies To Your Bid:

Water System Bid X;

Sewer System Bid    ;

Combined Systems Bid    .



## Statement of Qualifications

In response to The Town of New Hartford request for bids

For the Purchase of Drinking Water and/or Wastewater  
Systems Town of New Hartford, CT

Submitted by:

The Torrington Water Company  
PO Box 867  
Torrington, CT 06790

December 21, 2017

# **TABLE OF CONTENTS**

**Proposer Information**

**Experience in the Business**

**Statement of abilities and intent**

**Other information attached:**

1. The Torrington Water Company Rules and Regulations
2. The Torrington Water Company Rate Schedule and proposed Rate Schedule after acquisition.
3. Annual Financial Report – 2016 and 2015
4. Financial Statements & Independent Auditors' Report – 2016 and 2015
5. Consumer Confidence Report for year ended 2016

## **PROPOSER INFORMATION**

The Torrington Water employees at every level – customer service, operations, administration and management – will participate in providing high-quality service to New Hartford's customers as we have done the past three years. The key contacts for this RFP are as follows:

**Susan M. Suhanovsky, President:** Susan has worked for The Torrington Water Company for over 30 years and is responsible for all aspects of utility management and will ensure that all operational, regulatory, financial, human resources and contractual obligations are met. She holds a MBA from the University of CT in finance.

[s.suhanovsky@torringtonwater.com](mailto:s.suhanovsky@torringtonwater.com) (office) 860 489-4149 (cell) 860 480-4650

**Steven F. Cerruto, Vice President / Operations:** Steve has worked for The Torrington Water Company for over 40 years, serving as our Vice President / Operations for the past ten years. He is responsible for the operations, maintenance and capital project undertaken by the TWC. He has managed the New Hartford system and knows what their capital needs are.

[s.cerruto@torringtonwater.com](mailto:s.cerruto@torringtonwater.com) (office) 860 489-4149 (cell) 860 601-5708

**Frederick W. Rogers, Operations Manager:** Fred started with The Torrington Water Company in November. He has more than 20 years' experience in operations and project management, capital planning and water treatment & distribution. Fred came to the Company from the Southington Water Department where he held the position of Superintendent and was responsible for overseeing 25 employees, 7 wells, 4 pump stations with over 200 miles of main and 13,000 service connections.

[f.rogers@torringtonwater.com](mailto:f.rogers@torringtonwater.com) (office) 860 489-4149 (cell) 860 294-6612

Hours of availability: normal office hours 8:00 am to 4:30 pm Monday through Friday with evening appointments available as needed.

## **EXPERIENCE IN THE BUSINESS**

The Torrington Water Company (the Company) was originally incorporated as The Wolcottville Water Company in 1873. The first facilities of The Wolcottville Water Company were constructed in 1878 and included the Crystal Lake Reservoir and approximately 3 miles of pipe from the Crystal Lake Reservoir to the area then known as Wolcottville, which today is the downtown area of Torrington.

In 1881 the charter of The Wolcottville Water Company was amended to allow the renamed Torrington Water Company to supply water in and near the Town of Torrington and also to take water from Torrington or any community adjacent to Torrington. With the enlarged authorized service area and access to new source waters, the company proceeded to construct and acquire several upland reservoirs.

Today, the Company serves over 10,000 customers in Torrington and portions of Harwinton, Burlington, Litchfield, and New Hartford. The water we serve comes from two primary reservoirs. The Reuben Hart reservoir, located in Torrington, which is supplemented by North Pond, located in Norfolk. This has been the primary source of water for Torrington since 1930. The Allen Dam, located in Torrington, is an integral part of our reservoir system. It is supplemented by Whist Pond, located in Goshen. The Company owns over 5,000 acres of forested watershed land which represents the first safeguard in insuring the quality of water delivered to its customers.

The Company owns a filtration plant, which also houses the Company's business office, operations center and meter bench, six distribution storage tanks with a combined storage capacity of approximately 7.4 million gallons, five distribution pump stations and appurtenances, one distribution pump station with attached garage and storage facility, one raw water pump station and appurtenances, 169 miles of piping and 947 hydrants. All of our customers are metered. The Company is regulated by the Public Utilities Regulatory Authority, the Department of Public Health and the Department of Energy and Environmental Protection.

The Torrington Water Company (TWC) is uniquely positioned to be the provider for the New Hartford water customers. As New Hartford's neighbor and after three years of managing the Town's water system we know we have the expertise and personnel to bring superior service and infrastructure improvements that will benefit the entire community.

This Statement of Qualification (SOQ) will describe all of TWC's qualifications. Most of these qualifications will already be quite familiar to New Hartford officials due to our close working relationship over the past three years.

The Company has only had one contract in the past five years. That is the Operation and Maintenance Services Agreement with the Town of New Hartford to operate and maintain its water system made and entered into January 23, 2013 and extended for another two years on February 1, 2016.

## **Statement of Abilities and Intent**

**Commitment of manpower and resources** For any organization to assume operational responsibility for your facilities, a high level of water system management expertise will be required. Some proposers will offer adequate capabilities in the regard, based on their experience in other parts of the state. Likewise, this SOQ illustrates that TWC brings all of the required technical and management capabilities to manage New Hartford's system with the greatest care and attention.

What sets The Torrington Water Company apart, however, is our ability to "hit the ground running" due to our existing embedded knowledge of New Hartford's water system, and the fact that we have been operating and managing this very system for three years.

TWC has existing knowledge of New Hartford's water assets, knowledge gained from operating the system for the past three years. TWC's team has knowledge of the New Hartford water system, their history and their operational strengths and weaknesses. Our knowledge will be immediately useful in developing capital planning.

The Company plans to use staff who are now running the water system of New Hartford. We commit to the same level of service that we have been providing. We bring 18 dedicated and experienced professionals, whose experience covers a broad spectrum of technical, professional and managerial skills and qualifications, including:

- Water distribution system operations and maintenance
- Customers service
- Metering
- Water and sewer billing and collections
- Regulatory compliance management
- Water quality monitoring & sample collection
- Emergency response planning and preparedness
- Source water protection planning
- Long-range utility infrastructure planning
- Capital improvements planning and project execution
- Accounting and financing expertise

### **Rates and (5) year rate structure**

High-quality water services, at a reasonable price, cannot be overlooked as a core service to current and future residents and businesses, and managing that service will be best achieved by an organization that has a stake in the community.

What started as a contract operations agreement three years ago has changed into a relationship that the Company has with the Town of New Hartford and the customers it serves.

The effect of rate change for New Hartford customers will range from a drop in billing of between 11% - 34% depending on meter size and consumption used. The Company is planning to use our current meter charge rates and consumption charge rates with a 10% surcharge. This will allow the Company to start upgrades without its current customers subsidizing those upgrades.

The customers of New Hartford will experience a seamless transition as we now do the billing for the Town of New Hartford. The only difference will be the bills will now say The Torrington Water Company.

The Company is not planning a general rate case in the near future. The Company is able to take advantage of a change in the law which allows us to do capital improvements such as main replacements of old out dated mains and recover the cost associated with them so that our customers see a small incremental increase of approximately 2% each year. We will take advantage of that program in New Hartford to start to upgrade the infrastructure of the water system. When the Company does apply for a general rate case it plans to equalize the New Hartford rates with its current customer base rates.

This transaction is so much more than a business transaction. Due to our past involvement in the Town's water system and our mission of serving the community's needs, we are in a unique position to provide service to New Hartford customers with a level of expertise, care and attention that no other entity can offer. As the SOQs are reviewed, we urge New Hartford to consider the benefits of having an experienced and highly capable organization available that will offer the local control, rate stability and community focus that is unique to The Torrington Water Company's mix of qualifications, in addition to the financial capability and technical expertise required to do the job. As a neighbor of New Hartford's, we feel that this is a perfect fit for both the Company and the water customers of New Hartford.

#### **Capital plans for the New Hartford system**

Every year, water utilities across the country are faced with the realities of an aging infrastructure. The Company has put together a short-term and long-term capital improvement plan based on immediate needs and cost.

The Company has worked very closely with New Hartford's WPCA to determine and recommend capital improvements over the past three years. Many of these improvements have not been done because of budget restraints. If we are chosen as the purchaser of New Hartford's water assets there are capital improvement which will be done right away to ensure that system reliability and water quality are not compromised.

Some of the projects we have identified over the past three years are as follows:

**Black Bridge – short-term**

1. Have green sand filter inspected by certified factory representative to ascertain life expectancy – cost unknown
2. Replace chemical feed systems
3. Install SCADA system for alarms and tank levels to incorporate into TWC system and monitoring from filtration plant

**Pine Meadow – short-term**

1. Have well rehabilitated.
2. Replace chemical feed systems
3. Install SCADA system for alarms and tank levels to incorporate into TWC system and monitoring from filtration plant

**Black Bridge – future capital improvement**

1. Install larger booster pump from 50 gpm to 100 gpm
2. Look at installing phosphate for corrosion control

**Distribution system**

1. Replace all meters – short-term
2. Hydraulic study to determine main replacement and hydrant replacement program – short-term
3. Tank inspections and if needed painting – approximate cost to paint steel tank constructed in 1989 – long-term
4. Incorporate main replacement into our WICA program. Ascertain which mains should be replaced first and start a systematic replacement program.

**Plan for Remediation, Expansion and General Customer Service Provisioning**

The Company is in a unique position as we are the providers for your current and existing customers. Our customer service representatives have gotten to know many of your customers over the past three years and not only work with them but are on a first name basis. Our customer care representatives show a high level of sensitivity and compassion when addressing delicate situations with New Hartford customers. They routinely handle such situations by working with individual customers to establish payment plans to meet their needs, review their consumption history, provide advice on how to reduce household water usage, find leaks that may be wasting water and increasing their bill, and other methods to help customers address their concerns. I do not see this changing if we are selected to be the provider in New Hartford.

Every phone call is different, and every customer approaches their water utility with their own individual point of view. Addressing customers' needs requires a staff that understands our



policies and procedures, and then helps customers understand them as well, looking for solutions along the way to resolve the customer's concerns. This is the level of service we expect from our staff, and this will continue.

Our computer system is already set up to bill both the water and wastewater customers and it will simply be changing the bill form to switch it over to our billing form for the water portion. As you know the Company offers a full-service customer care department, made up of four customer care representatives in the office. Our customer care staff is responsible for billing, finals, collections and customer inquiry response. Their goal is to address every customer inquiry that comes in via phone, email or walk-in. I believe that you would agree that they do a great job.

The close proximity of our operation center makes us the logical choice to provide service in New Hartford. Our field customer service representatives are within 15 minutes so if someone is having a problem it will be taken care of in a very short time frame. As neighbors of New Hartford that has been one of the big advantages, that we are able to respond in a timely manner to either customer service calls, problems at the pumping stations or an emergency day or night. Our plant operators have spent countless hours getting to know the pump stations and how they work, incorporating innovative changes to better serve New Hartford customers.

The Company has an aggressive program to reduce unaccounted for water, which includes many typical industry practices such as comparing water production to water sales figures, monitoring our facilities' pump run times, and regular calibration of system meters. In addition, we use the latest in acoustic leak detection sensors and technology.

The Company places a strong emphasis on regulatory compliance as another core practice. Our team of licensed operators share in the responsibility to achieve compliance. We have had no drinking water MCL violations in more than 20 years.

We believe routine maintenance is critical to extending the useful life of all water system facilities. The Company's program includes a variety of asset types including fire hydrants, valves, disinfection systems, the filtration plant, pump stations, storage tanks, and more. For assets such as hydrants and valves, the program runs on a multi-year rolling basis to inspect and paint hydrants and to exercise valves. For critical assets, such as water supply facilities and pump stations, we inspect on either a daily or weekly basis.

#### **Potential opportunities for expansion Drinking Water System**

If system demands are above what the New Hartford well field can supply we would be able to extend our distribution system to serve New Hartford. The Company is uniquely situated as we are only 5 miles from an interconnection point. To connect to the New Hartford water system the Company would extend the five miles without the need for any pump stations and would be able to serve New Hartford customers.

The Company believes that future development in New Hartford is probable. If a large developer or other large user have the need for more water than the wells can supply, an extension is possible to hook into the Company's system. Our supply exceeds our demand by over 1.5 million gallons per day.

Another potential scenario would be that one of the wells fail. Again, the Company has the ability to extend the five miles and connect New Hartford. We believe that this is a big advantage that while it won't be necessary now, it very likely will be in the future. When commercial development happens in the business corridor we are ready and able to serve.

#### **Benefits for the users and taxpayers of sale**

First and foremost, the benefit to customers will be lower rates and continuity of service. As the service provider for the past three years, the Company knows both the customers and the system.

Upgrading the Supervisory Control and Data Acquisition (SCADA) will immediately improve system reliability and security.

Implementing innovative technology, such as hydraulic and water quality modeling along with an aggressive leak detection program will improve system performance and create the foundation for a long-term capital and asset management plan.

Meter replacement program will enable the Company to better serve the customer through accurate consumption data, billing accuracy and residential leak detection. Ultimately, creating a high-end customer service program.

Long-term planning is a key tool for water utilities. The Company will proactively engage in planning activities that align with strategic objectives and monitor key performance measures that will get us closer to achieving uniformity between the increasing cost of delivering safe potable water and educating customers with regard to what they are getting for their money.

#### **Eminent domain**

The Company does not foresee any scenario that would require it to use eminent domain. The Company has the right to use eminent domain but in all of our history only used it once.

## BID BOND

## Platte River Insurance Company

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**CONTRACTOR:**

(Name, legal status and address)

**The Torrington Water Company**  
277 Norfolk Road, PO Box 867  
Torrington, CT 06790

**OWNER:**

(Name, legal status and address)

**Town of New Hartford**  
Town Hall, 530 Main Street  
New Hartford, CT 06057

**BOND AMOUNT:**

**Ten Thousand and 00/100 Dollars (\$10,000.00)**

**PROJECT:**

(Name, location or address, and Project number, if any)

**Purchase of drinking water and/or wastewater systems**

**SURETY:**

(Name, legal status and principal place of business)

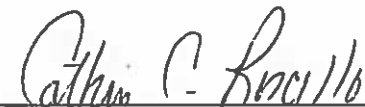
**Platte River Insurance Company**  
115 Glastonbury Blvd., Suite 5  
Glastonbury, CT 06033

The Contractor and Surety are bound to the Owner in the amount set forth above, for the payment of which the Contractor and Surety bind themselves, their heirs, executors, administrators, successors and assigns, jointly and severally, as provided herein. The conditions of this Bond are such that if the Owner accepts the bid of the Contractor within the time specified in the bid documents, or within such time period as may be agreed to by the Owner and Contractor, and the Contractor either (1) enters into a contract with the Owner in accordance with the terms of such bid, and gives such bond or bonds as may be specified in the bidding or Contract Documents, with a surety admitted in the jurisdiction of the Project and otherwise acceptable to the Owner, for the faithful performance of such Contract and for the prompt payment of labor and material furnished in the prosecution thereof; or (2) pays to the Owner the difference, not to exceed the amount of this Bond, between the amount specified in said bid and such larger amount for which the Owner may in good faith contract with another party to perform the work covered by said bid, then this obligation shall be null and void, otherwise to remain in full force and effect. The Surety hereby waives any notice of an agreement between the Owner and Contractor to extend the time in which the Owner may accept the bid. Waiver of notice by the Surety shall not apply to any extension exceeding sixty (60) days in the aggregate beyond the time for acceptance of bids specified in the bid documents, and the Owner and Contractor shall obtain the Surety's consent for an extension beyond sixty (60) days.

If this Bond is issued in connection with a subcontractor's bid to a Contractor, the term Contractor in this Bond shall be deemed to be Subcontractor and the term Owner shall be deemed to be Contractor.

When this Bond has been furnished to comply with a statutory or other legal requirement in the location of the Project, any provision in this Bond conflicting with said statutory or legal requirement shall be deemed deleted herefrom and provisions conforming to such statutory or other legal requirement shall be deemed incorporated herein. When so furnished, the intent is that this Bond shall be construed as a statutory bond and not as a common law bond.

Signed and sealed this **21st** day of **December 2017**



(Witness)

Catherine C. Rosello



(Witness)

**The Torrington Water Company**

(Principal)

(Seal)



(Title)

Susan M. Scharnovsky, President

**Platte River Insurance Company**

(Surety)

(Seal)



(Title)

Kenneth Coco, Attorney-in-Fact

PLATTE RIVER INSURANCE COMPANY  
POWER OF ATTORNEY

41330828

KNOW ALL MEN BY THESE PRESENTS, That the PLATTE RIVER INSURANCE COMPANY, a corporation of the State of Nebraska, having its principal offices in the City of Middleton, Wisconsin, does make, constitute and appoint

KENNETH COCO; ELLEN G. COCO; KENNETH P. MOROTTO, JR.

its true and lawful Attorney(s)-in-fact, to make, execute, seal and deliver for and on its behalf, as surety, and as its act and deed, any and all bonds, undertakings and contracts of suretyship, provided that no bond or undertaking or contract of suretyship executed under this authority shall exceed in amount the sum of

ALL WRITTEN INSTRUMENTS IN AN AMOUNT NOT TO EXCEED: \$20,000,000.00

This Power of Attorney is granted and is signed and sealed by facsimile under and by the authority of the following Resolution adopted by the Board of Directors of PLATTE RIVER INSURANCE COMPANY at a meeting duly called and held on the 8th day of January, 2002.

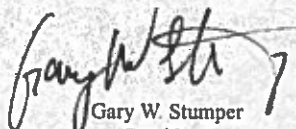
"RESOLVED, that the President, and Vice-President, the Secretary or Treasurer, acting individually or otherwise, be and they hereby are granted the power and authorization to appoint by a Power of Attorney for the purposes only of executing and attesting bonds and undertakings and other writings obligatory in the nature thereof, one or more vice-presidents, assistant secretaries and attorney(s)-in-fact, each appointee to have the powers and duties usual to such offices to the business of the company; the signature of such officers and the seal of the Corporation may be affixed to such power of attorney or to any certificate relating thereto by facsimile, and any such power of attorney or certificate bearing such facsimile signatures or facsimile seal shall be valid and binding upon the Corporation in the future with respect to any bond or undertaking or other writing obligatory in the nature thereof to which it is attached. Any such appointment may be revoked, for cause, or without cause, by any of said officers, at any time."

In connection with obligations in favor of the Florida Department of Transportation only, it is agreed that the power and authority hereby given to the Attorney-in-Fact includes any and all consents for the release of retained percentages and/or final estimates on engineering and construction contracts required by the State of Florida Department of Transportation. It is fully understood that consenting to the State of Florida Department of Transportation making payment of the final estimate to the Contractor and/or its assignee, shall not relieve this surety company of any of its obligations under its bond.

In connection with obligations in favor of the Kentucky Department of Highways only, it is agreed that the power and authority hereby given to the Attorney-in-Fact cannot be modified or revoked unless prior written personal notice of such intent has been given to the Commissioner - Department of Highways of the Commonwealth of Kentucky at least thirty (30) days prior to the modification or revocation.

IN WITNESS WHEREOF, the PLATTE RIVER INSURANCE COMPANY has caused these presents to be signed by its officer undersigned and its corporate seal to be hereto affixed duly attested, this 8th day of February, 2015.

Attest:

  
Gary W. Stumper  
President  
Surety & Fidelity Operations



PLATTE RIVER INSURANCE COMPANY

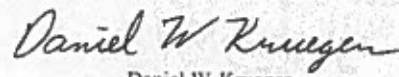
  
Stephen J. Sills  
CEO & President

STATE OF WISCONSIN } S.S.  
COUNTY OF DANE

On the 8th day of February, 2015 before me personally came Stephen J. Sills, to me known, who being by me duly sworn, did depose and say: that he resides in the County of New York, State of New York; that he is President of PLATTE RIVER INSURANCE COMPANY, the corporation described herein and which executed the above instrument; that he knows the seal of the said corporation; that the seal affixed to said instrument is such corporate seal; that it was so affixed by order of the Board of Directors of said corporation and that he signed his name thereto by like order.



CERTIFICATE

  
Daniel W. Krueger  
Notary Public, Dane Co., WI  
My Commission Is Permanent

STATE OF WISCONSIN } S.S.  
COUNTY OF DANE

I, the undersigned, duly elected to the office stated below, now the incumbent in PLATTE RIVER INSURANCE COMPANY, a Nebraska Corporation, authorized to make this certificate, DO HEREBY CERTIFY that the foregoing attached Power of Attorney remains in full force and has not been revoked; and furthermore, that the Resolution of the Board of Directors, set forth in the Power of Attorney is now in force.

Signed and sealed at the City of Middleton, State of Wisconsin this 21st day of December, 2017



  
Antonio Celii  
Secretary

THIS DOCUMENT IS NOT VALID UNLESS PRINTED ON GREEN SHADED BACKGROUND WITH A RED SERIAL NUMBER IN THE UPPER RIGHT HAND CORNER. IF YOU HAVE ANY QUESTIONS CONCERNING THE AUTHENTICITY OF THIS DOCUMENT CALL, 800-475-4450. PR-POA (Rev. 02-2015)

## **BID AMOUNT**

The Torrington Water Company offers \$2,000,000 cash to purchase the water assets of the New Hartford public water system subject to the terms and conditions agreed upon by the parties that may or may not include a mutual resolve by the parties to the issue of the USDA loan repayments and grant reimbursements.

**THE TORRINGTON WATER COMPANY  
SCHEDULE OF APPROVED RATES AND CHARGES**

(Effective October 1, 2015 with WICA and RAM)

Quarterly Meter Charge		TWC Rates to customers	New Hartford Proposed Rates after acquisition
Meter Size			
5/8"		\$ 31.50	\$ 34.65
3/4"		\$ 39.21	\$ 43.13
1"		\$ 65.42	\$ 71.96
1 1/2"		\$ 131.26	\$ 144.39
2"		\$ 209.27	\$ 230.20
3"		\$ 392.53	\$ 431.78
4"		\$ 653.80	\$ 719.18
6"		\$ 1,316.09	\$ 1,447.70
Consumption Charges per 1,000 Gallons			
Residential Rate per quarter			
First 75,000 gallons		\$ 5.906	\$ 6.497
Next 1,925,000 gallons		\$ 3.311	\$ 3.642
Over 2,000,000 gallons		\$ 3.311	\$ 3.642
Common Rate per quarter:			
First 75,000 gallons		\$ 6.315	\$ 6.947
Next 1,925,000 gallons		\$ 3.542	\$ 3.896
Over 2,000,000 gallons		\$ 2.924	\$ 3.216
Public Fire Protection Service (Annual)			
Inch feet in service		\$ 0.135	\$ 0.135
Hydrants		\$ 262.50	\$ 262.50
Private fire Protection Service (Annual)			
Connection size	2 "	\$ 123.83	\$ 123.83
	3 "	\$ 282.32	\$ 282.32
	4 "	\$ 500.25	\$ 500.25
	6 "	\$ 1,124.33	\$ 1,124.33
	8 "	\$ 2,001.03	\$ 2,001.03
	10 "	\$ 3,125.36	\$ 3,125.36
	12 "	\$ 4,564.62	\$ 4,564.62

**THE TORRINGTON WATER COMPANY**  
**SCHEDULE OF APPROVED RATES AND CHARGES**

(Effective October 1, 2015 with WICA and RAM)

Miscellaneous Service Charges	TWC Rates to customers	New Hartford Proposed Rates after acquisition
Frozen Meter	\$ 94.20	\$ 103.62
Meter Storage	\$ 56.52	\$ 62.17
Termination of (Turn off) Service	\$ 29.43	\$ 32.37
Collection Fee	\$ 29.43	\$ 32.37
Restoration (Turn on) of Service	\$ 29.43	\$ 32.37
After Hours Service Call - per hour rate	\$ 41.21	\$ 45.33
After Hours Service Call - minimum	\$ 82.42	\$ 90.66
Bounced Check Charge	\$ 29.43	\$ 32.37
Temporary Water Turn-On	\$ 58.88	\$ 64.77
Backflow Preventer Test Fee - 1st Unit	\$ 70.65	\$ 77.72
Backflow Preventer Test Fee - each additional unmit	\$ 35.33	\$ 38.86
Late Fee		



THE TORRINGTON WATER COMPANY  
EFFECT OF RATE CHANGE ON "TYPICAL" CUSTOMERS

Current Rates New Hartford				Proposed Rate	% Inc/Dec
Residential (Quarterly 5/8" meter - 15,000 gals)					
Meter service charge			\$ 36.64	\$ 34.65	
Consumption in gallons	15,000	\$ 8.080	121.20	\$ 6.497 97.46	
			<u>\$ 157.84</u>	<u>\$ 132.11</u>	-16.30%
Residential (Quarterly 5/8" meter - 18,000 gals)					
Meter service charge			\$ 36.64	\$ 34.65	
Consumption in gallons	18,000	\$ 8.080	145.44	\$ 6.497 116.95	
			<u>\$ 182.08</u>	<u>\$ 151.60</u>	-16.74%
Residential (Quarterly 3/4" meter - 20,000 gals)					
Meter service charge			\$ 47.47	\$ 43.13	
Consumption in gallons	20,000	\$ 8.080	161.60	\$ 6.497 129.94	
			<u>\$ 209.07</u>	<u>\$ 173.07</u>	-17.22%
Residential (Quarterly 1-1/2" meter - 150,000 gals)					
Meter service charge			\$ 159.72	\$ 144.39	
Consumption in gallons	75,000	\$ 8.080	606.00	\$ 6.497 487.28	
Consumption in gallons	75,000	\$ 8.080	606.00	\$ 3.642 273.15	
			<u>\$ 1,371.72</u>	<u>\$ 904.82</u>	-34.04%
Commercial (Quarterly 5/8" meter - 10,000 gals.)					
Meter service charge			\$ 36.64	\$ 34.65	
Consumption in gallons	10,000	\$ 8.080	80.80	\$ 6.947 69.47	
			<u>\$ 117.44</u>	<u>\$ 104.12</u>	-11.34%
Industrial (Quarterly 1" meter - 50,000 gals.)					
Meter service charge			\$ 79.11	\$ 71.96	
Consumption in gallons	50,000	\$ 8.080	404.00	\$ 6.947 347.35	
			<u>\$ 483.11</u>	<u>\$ 419.31</u>	-13.21%
Industrial (Quarterly 2" meter - 100,000 gals.)					
Meter service charge			\$ 255.56	\$ 230.20	
Consumption in gallons	75,000	\$ 8.080	606.00	\$ 6.947 521.03	
Consumption in gallons	25,000	\$ 8.080	202.00	\$ 3.896 97.40	
			<u>\$ 1,063.56</u>	<u>\$ 848.63</u>	-20.21%

er Company

CT 06790 - (860) 489-4149

ULATIONS

RVICE

ST 31, 2002

ST 14, 2008

# ANNUAL WATER QUALITY REPORT

WATER TESTING PERFORMED IN 2016



**Presented By  
The Torrington Water Company**

PWS ID#: CT1430011

NOTE: The following attachments  
are available by request  
to be viewed in the  
Selectman's office



## **Torrington Water Company**

P.O. BOX 867 - TORRINGTON, CT 06790 - (860) 489-4149

**RULES & REGULATIONS**

**FOR**

**WATER SERVICE**

**EFFECTIVE AUGUST 31, 2002**

**AMENDED AUGUST 14, 2008**

*Financial Statements*

**THE TORRINGTON WATER COMPANY**

Years Ended December 31, 2016, 2015 and 2014



DWORKIN, HILLMAN, LAMORTE & STERCZALA, P.C.  
*Certified Public Accountants / Business Consultants*

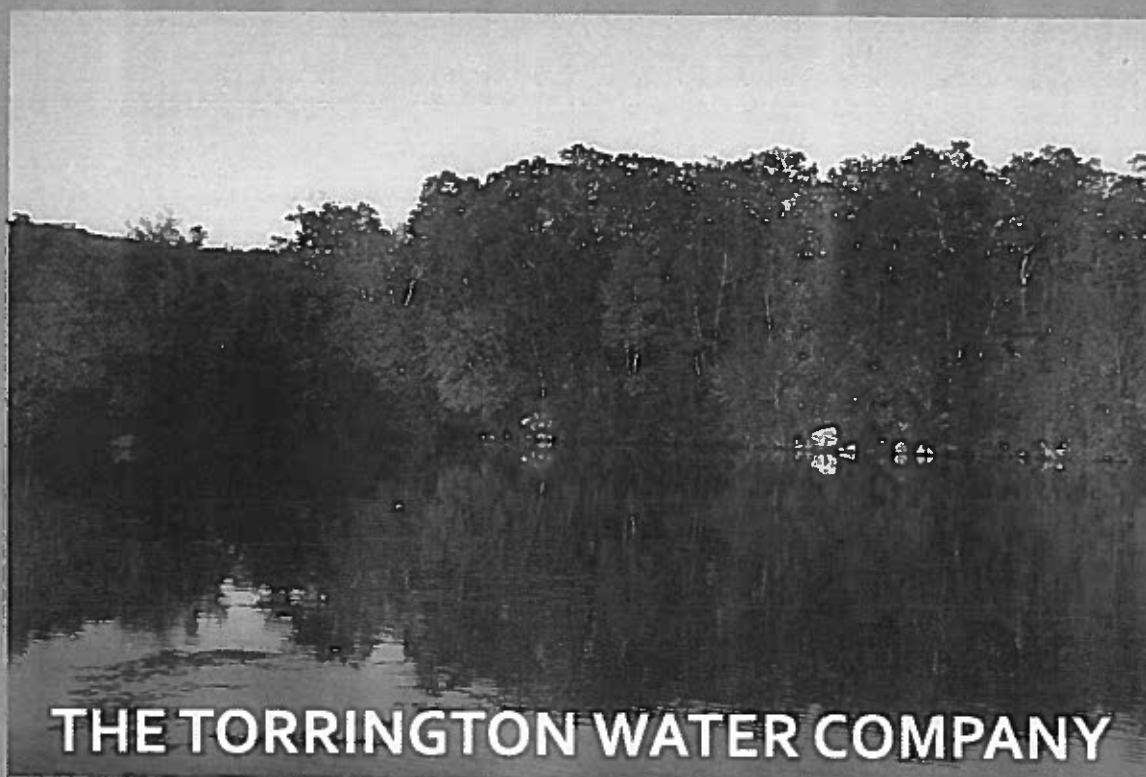
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DWORKEN, HILLMAN, LAMORTE & STERCZALA, P.C.  
*Certified Public Accountants / Business Consultants*



**THE TORRINGTON WATER COMPANY**

## Annual Report 2016

CASH DIVIDENDS PAID EVERY YEAR SINCE 1880



THE TORRINGTON WATER COMPANY

# Annual Report 2015

CASH DIVIDENDS PAID EVERY YEAR SINCE 1880



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**THE TORRINGTON WATER COMPANY**

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DWORKEN, HILLMAN, LAMORTE & STERCZAK

*Certified Public Accountants / Business Consultants*