1 2 3 4 STATE OF CONNECTICUT 5 DEPARTMENT OF ENERGY AND 6 ENVIRONMENTAL PROTECTION 7 PUBLIC UTILITIES REGULATORY AUTHORITY 8 9 New Hartford Water Pollution Control Authority and Aquarion Water Company of Connecticut to Present 10 11 Information Regarding Aquarion's Proposed Acquisition 12 of Certain New Hartford Water Facilities and to Discuss 13 Any Procedural Filing Requirements for an Upcoming 14 Application That May Be Filed with the Authority and 15 the Department of Public Health 16 17 18 Technical Hearing held at the Public 19 Utilities Regulatory Authority, 10 Franklin Square, New 20 Britain, Connecticut, on June 11, 2019, beginning at 21 10 a.m. 22 Held Before: 23 ROBERT LUYSTERBORGHS, ESQ., THE HEARING OFFICER 24 25

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THE HEARING OFFICER: Okay. Good morning, everybody. My name is Rob Luysterborghs, and I am an attorney with the Public Utilities Regulatory Authority. And we're here by a notice, a noticed technical meeting. It's an un-docketed matter.

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We issued a notice of technical meeting on June 6th. The purpose of the meeting, according to the notice, is for New Hartford Water Pollution Authority and Aquarion Water Company of Connecticut to present information regarding Aquarion's proposed acquisition of certain New Hartford water facilities and to discuss any procedural filing requirements for an upcoming application that may be filed with the Authority and the Department of Public Health.

So, I guess by way of background, as I understand there were some issues or information you wanted to present. Jim, did you want to add comment on that? So we didn't call this meeting. We're facilitating this meeting that was requested.

MR. VOCOLINA: Yes, Just -- Mr. Butler? DENTON BUTLER: Yeah.

24 MR. VOCOLINA: Okay. Nice to meet you face to face.
25 THE HEARING OFFICER: And the reason we have a court

reporter and we noticed it is because of the potential that it may come before us in a potential proceeding.

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So we're trying to avoid any kind of ex parte or due process issues that would prejudice any parties, or the agencies.

MR. VOCOLINA: Yes, correct. Mr. Butler did call with some concerns and issues and I did state what Attorney Luysterborghs just mentioned, that due to the ex parte provisions we would have to have that open technical meeting to discuss any issues. Even though it's not a docketed proceeding it appears that it would be, so I think we have to take precaution in that regard. So that's why we have this forum.

It may seem a little more formal than it needs to be, but that's the process that we have. THE HEARING OFFICER: Yeah. And we have everybody sitting around kind of in the horseshoe here. So it doesn't have to be formal. We can have a discussion since it has been noticed and it is being transcribed. And so if there is proceeding, you know, any information that's imparted here that bears on that can be taken into consideration.

2 preamble of the Authority's statement, do you 3 have any information or things that you wanted to 4 present? 5 DENTON BUTLER: Denton Butler, Chairman of the WPC in 6 New Hartford. I'm going to defer to Dan Jerram, 7 our First Selectman who has an opening statement 8 that he wants to make. 9 DANIEL JERRAM: Perhaps before I go on, because this 10 is a new venue for me -- so maybe just to break 11 the ice we could just go around the room and I 12 can take some notes so I can have everybody on a 13 first name basis. 14 Denton Butler -- or we call him Bud Butler. 15 and I have worked together for many years in the 16 Town of New Hartford with WPCA and selectmen. 17 So again, it's Jerram, J-e-r-r-a-m. This is 18 my Town Counsel Attorney Roraback, who's been 19 with me since day one, and preexisted me 20 representing the Town for many years. 21 And my assistant Mrs. Hayward over there, 22 who I'd be lost without. And I know we have a 23

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bunch of folks from Aquarion. So I'll let them introduce them. You folks may already know them, but just so if we --

So I guess with that said, that long

THE HEARING OFFICER: Sure, fair enough. And just so vou're aware of, too --DANIEL JERRAM: So everybody knows who everybody is. THE HEARING OFFICER: That's great. And just so you're aware, too, there is a sign-up sheet so everybody who's here is identified -- but if that's helpful for the conversation, I'm Rob Luysterborghs. And as I said, I'm an attorney with the Public Utilities Regulatory Authority. We'll just go like this around the horn. MR. VOCOLINA: Jim Vocolina with PURA. MS. PEDEMONTI: Cathy Pedemonti, PURA staff. MR. SZABLOWSKI: Albert Szablowski, PURA staff. MR. ALEXANDER: Zak Alexander, Attorney with PURA. MR. HAGE: Michael Hage. I'm a section supervisor with the Department of Public Health Drinking Water Section. DEB SZABO: Hi. Deb Szabo, Director of Rates and Regulations. MIKE CRAWFORD: Mike Crawford with Aquarion Water. DONALD J. MORRISSEY: Don Morrissey with Aquarion Water. CHRISTINE HAYWARD: Christine Hayward, administrative assistant to Mr. Jerram. DAN LAWRENCE: Dan Lawrence, Aquarion Water.

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MR. PACE: Vincent Pace, Counsel for Aquarion.

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- MS. GALIETTE: Hi. Jen Galiette, Counsel for Aquarion.
- MR. SOBOLEWSKI: Rich Sobolewski from the Office of Consumer Counsel.
- MR. THOMPSON: Dave Thompson, Office of Consumer Counsel.

DANIEL JERRAM: Okay. So I just had, actually a one-page primer, if you like? So you can follow along. I'll pass them out.

> You know, the Town of New Hartford has made this request. Obviously we've never been through this before because we're seeking some guidance for this process of sale. And you know, how the Town of New Hartford would work with our partner, Aquarion, which is not new to New Hartford, they've been administering our sewer plant for going on three years -- Bud, jump in any time.

But what we're looking at here is we have a town with what we consider to be very high, and what I think the State would acknowledge to be very high rates. So we're looking for guidance and process for post sale, or the possibility of post sale subsidization of rates from proceeds of sale. You know, the sequence of events that have led up to this is, you know, in 2016 the selectmen of New Hartford formed a study committee called the asset evaluation team. And they were chartered to -- a four-step charge, which you see before you, obviously to gain a working knowledge of all the town, water and sewer.

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And I think when we -- Rob, when we started you led out with water, but this transaction is both clean water and wastewater, which could be new ground for people.

So our charge again was to gain a working knowledge of both clean and wastewater assets to create and modify, and issue an RFP for the potential sale to review the quality of all the submitted proposals obtained from the release, which is really at the point where we're now. We've been working with Aquarion in that, and then to make a final recommendation to the board of selectmen regarding that sale.

Our objective in no particular order is to try to provide rate relief to our ratepayers in town. And you can see we have on our primer the published clean water and wastewater rates at \$8.08 per thousand gallons, and \$20.89 per thousand gallons.

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Two, the second objective was to minimize the financial operational and environmental risks to the Town of New Hartford.

Third was to leverage the financial capital and operational resources and industry expertise of a professional regulated utility for the benefit of our users and taxpayers.

Our fourth objective was to maximize the value received for both drinking water and wastewater systems, and to use those proceeds to pay off debt, expand the system base, minimize environmental and financial risk exposure to the Town, and create an infrastructure foundation for business development.

The fifth goal was to obviously protect our critical environmental assets, including the drinking water aquifer which remains unprotected at this point by source, and the west branch of the wild and scenic Farmington River; and to expand the public-private partnership between the buyer, which is -- we've identified as Aquarion, and the Town, to achieve these goals.

We've had a great working relationship with

Aquarion. They have really done well for us on operating one side of our two sets. The second, we run contract operations so the WPCA retains service for Aquarion to run the sewer, and the clean water is operated by Torrington Water under contract.

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So when you get into these situations -- we do a lot as selectmen, but this is new ground for us. So when Bud reached out on the Town's behalf, or the WPCA's behalf we were looking for guidance in an informal setting, I guess is what that means.

And I understand and I appreciate your standard of care in accommodating us for this meeting, but we'd like to hear from you on the steps we should take to protect ourselves in this process, and to make sure that we get the desired result.

THE HEARING OFFICER: Okay. So our ability -- and I appreciate the very thorough presentation and giving us this information. It's helpful for us to understand the background.

So -- but with that said, I can say that we probably can't have a dialogue with you on any of these items. And I'll do a disclaimer that anything I am saying right now is not on behalf of the agency, the commissioners and in any way binds the agency. But in an effort to be helpful I'll make some comments that are attributable only to me -- and I have no decision-making authority here.

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So the types of details that you've outlined in your one-pager and that you just discussed with us are all transactional deals that would be terms and conditions, but that you could seek from Aquarion in this transaction. And Aquarion and the Town of New Hartford would file an application under the appropriate statutes with PURA and with DPH for approval of your proposed transaction.

And then with respect to any of these financials, PURA -- I can't speak for DPH, but what PURA would do is review the transaction. And there's many criteria for reviewing a proposed transaction. And with respect to any financial pieces of it, one of the big pieces is what if any amount of sales cost can Aquarion recover through rates?

And if you want to say whatever you have here, Jim? I mean, the same disclaimer applies to Jim.

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But -- so like, these are types -- these types of details may or may not be things that the Authority, anyway, PURA conditions its approval on. These may be transactional terms and conditions that are between Aquarion and the Town, but these may not be -- these issues may not be of concern to PURA in its review and approval except with respect to how much of this is recoverable in rates by Aquarion, any of these costs.

MR. VOCOLINA: That really summarizes what I was going to say. It sounds like there's concern on your part about what you'll be able to do financially with what we rule on any transaction.

Our role is to rule on what Aquarion would pay you. Aquarion can pay you what they wish. Our role is to evaluate and see what a proper purchase price is. What that does is -- because then whatever we rule on a proper purchase price goes into a rate base, which is spread across all the company's customers. So you can see our concern there about --

THE HEARING OFFICER: It's an issue we review.

25 MR. VOCOLINA: -- subsidization problem.

THE HEARING OFFICER: And there's case precedent on this that your counsel can research about similar types of transactions involving water systems that are comparable to yours in the state. Yours isn't the first transaction of this type that will have come before both PURA and DPH.

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MR. VOCOLINA: Yeah. So again, just to alleviate some concerns I think you had, the transaction between you and Aquarion is, Aquarion is really, for lack of a better word, coming before us with a purchase price.

They would have something in writing with you. They would more or less be looking for us for that purchase price. It could be less or it could be the purchase price. I don't know what that number is, but the particulars between whatever happens with our judgment there and between you and Aquarion is some contract language that you would have.

THE HEARING OFFICER: Right. If I didn't articulate that clearly, that's right.

DANIEL JERRAM: I understand. I think that the new ground that we're talking about primarily focusing on sewer, which if you see by the numbers that you have before you is kind of new

1 ground, I don't know that there's been a lot of 2 transactional detail with regard to -- on the 3 wastewater side. We're only aware of one in 4 regard to Southbury, but if that's the 5 conversation, I don't know quite how to proceed. 6 MR. VOCOLINA: We have one regulated sewer utility. 7 Connecticut Water currently -- it's the Heritage 8 Village System Connecticut Water owns and 9 operates. 10 THE HEARING OFFICER: And that's really all we can 11 say. I mean, you would have to, you know, work 12 with Aquarion in packaging whatever application 13 you put before us, you know, and clearly 14 indicating that there's this different piece to 15 it, and justifying it being part of the 16 transaction. 17 DANIEL JERRAM: Okav. 18 DENTON BUTLER: It's our perception that because no 19 regulatory authority exists for orders to connect 20 with anyone except the WPCA, that we would still 21 have an ongoing relationship, even though we 22 would sell the assets. 23 Would you comment on the fact that there's a 24 regulatory void for orders to connect unless we 25 have that provisioning?

THE HEARING OFFICER: Yeah, we can't comment on that. That's something you can propose to us in whatever transaction gets proposed to us, that whatever your legal view is on that issue and whatever proposal you have for addressing it.

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And we'd have to determine whether we agree with your legal position. And if we do, if we agree with your proposal for resolving that. That's the best I can tell you.

Sorry, because I can't say anything that's going to prejudge an application that's going to come before us. I'm not trying to be -- I'm being a lawyer, but I'm not going to be an evasive lawyer. I'm trying to be helpful to the extent that I can.

DANIEL JERRAM: That's fine. I think the advice we're getting is that it's up for us to rely on our counsel and Aquarion's counsel to put together the most thorough -- considering the complexity and maybe the new ground of the sewer contract language -- we can, to avoid pitfalls down the road so that you folks have a good review. THE HEARING OFFICER: Right. And it sounds like you've given a lot of thought to these issues, and I don't know to what extent you've worked with Aquarion in fleshing out an application package that in your view address these so that, you know, you'd get a favorable decision on the application.

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So it sounds like you've teed up all the issues, and to the extent that Aquarion wasn't aware of them before today they certainly are now. And you can sit down and work on them. Does OCC have any -- I'm sorry. Does Aquarion have anything to say? And we'll get everybody's chance to say something.

DONALD J. MORRISSEY: Well, I guess two, two points I'd offer. One is just in terms of the overall status of where we are at this point. So there is no agreement. You know, there is no agreement in place between the Town and Aquarion in this thing.

And frankly the Town, it still needs to go to referendum for a vote. So in terms of status of where we are we've certainly been working very, very closely with the two parties -- and which really brings us back to where we started.

I think initially -- I think the meeting was set up with the intent of being conversational and assist with some specific issues. I think

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one in particular, which is -- certainly it's unique to something that we have seen before, is what the Town chooses to do with the proceeds. And it's been our position, and I know it's the Town's position as well what they do with the proceeds is their prerogative. It's got nothing to do with -- Aquarion has nothing to do with that.

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But given the rates that the First Selectman had indicated earlier, they're at such a level, the Town is very sensitive to that level and would like to provide some relief to their customers.

And early on in our discussions we said, well, once the system comes over to our hands obviously the ratesetting process is out.

It's outside of your hands.

It becomes under the purview of PURA. And I again explained what the ratemaking process was.

And understanding that to the extent that they would like to subsidize those rates, again it's their prerogative, but to the extent that we can create either the mechanism or, you know, the mechanics in terms of how to flow some of that benefit back to the customer.

That to me was somewhat new ground for us, and in terms of the discussion today I think it might be helpful to -- if we can kind of further that discussion, and I will look to you, Bud, on this as well.

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Whether it's, you know, whether it's done on the bill or off the bill and, you know, obviously there's some pros and cons to that, or even other mechanisms, frankly.

DENTON BUTLER: Well, I'm not sure how much of this background information you would like to hear, but we are working with USDA who is the agency who loaned us the money to advance the projects in water and sewer that we have.

We are seeking relief from the grant portion that remains and intending to take all the proceeds and do the following with it. Pay off the outstanding principals of our debt and then reinvest entirely in the system, in this particular case, the wastewater system to preserve our aquifer in the Pine Meadow section of town which has a density and lot size, bedrooms and housing in it that exceeds some general parameters established by the Department of Health in 2000.

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We would like to provide from those proceeds rate relief that would diminish the amount of money that the users currently pay with the idea that somewhere along the line -- not being totally familiar with your process, there's some adjustments to the rate that could take place beyond our initial subsidy period that would get more in line with the general rates that have been accepted by this group to support the users in New Hartford.

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THE HEARING OFFICER: Right, and that along with other alternatives could be proposed as part of the proposed transaction for the Authority's consideration. That's the best I can tell you.
MR. VOCOLINA: Yeah, I'll just go back to my original comment. I mean, Aquarion and the Town can arrive at any purchase price, but Aquarion would then come before us. And depending on whatever provisions you have in your contract regarding any ruling that we make on a purchase, that's still could change.

I believe it would be --DENTON BUTLER: At the time you open a formal proceeding do both the seller and the purchaser have a role in those proceedings? MR. VOCOLINA: Absolutely.

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- THE HEARING OFFICER: Yes.
  - MR. VOCOLINA: Yes, it would be a party.
- DENTON BUTLER: So once that occurs we can come back and give you specific information relative to why we were recommending what we were suggesting we do?
  - MR. VOCOLINA: Absolutely.
  - THE HEARING OFFICER: Yes, you'll get party status in the case and be able to present everything you deem appropriate in support of the application in further treatments that aren't specifically addressed in your agreement, if you think there's any.

It sounds like you're talking about things that may be outside of your actual transaction, your agreement with Aquarion. It sounds like you're talking about rate treatment at some point down the road beyond the transaction.

So there's a transaction to approve the acquisition and then there's rate treatment, which may not be addressed in the same proceeding for going-forward rates. I hear you talking about going-forward rates. It sounds like you're talking about some period of subsidization that results from the transaction itself? DENTON BUTLER: Correct.

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THE HEARING OFFICER: But then you're talking about learning about whether you can get some assurances or agreement on going forward rates? Am I misunderstanding.

DENTON BUTLER: No. At least an understanding of how that might be established, what kind of a timeframe out that there might be any adjustments to the rates so we have an idea whether or not there's a cliff involved here frankly.

If, theoretically let's just say, that we establish that we're going to provide from the proceeds some rate relief to our users. The worst thing that could happen is it exists at this point in time, it falls off and rates jump back again. You will find, and upon your own know knowledge, I'm sure you're can understand that there's nobody even close to these rates as a user.

THE HEARING OFFICER: All right. You know, and one of the things is I know that there's some precedent without getting specifically into it where there's been acquisitions of water systems. They might have even been public-service systems by

other public-service systems, and there was issues of rate disparity and rate equalization.

And I believe there's Authority, PURA precedent, past PURA precedent on how some of those issues were addressed, and that's the most I can really say. Right?

There, there was a water system I think that had a division down in Greenwich and also had one in the New London area. And there was an issue that was addressed by PURA about, what we do with the differences in rates in the two territories now that they're merged into one company?

MR. VOCOLINA: Yes.

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THE HEARING OFFICER: And there may be other cases that go beyond that. That's just the one that comes to my mind off the top of my head.

I'm hearing your concern for the first time. And then just by way of information I'm letting you know about that. I don't recall the outcome of the case or how it was resolved, but I know the issue. This isn't a unique issue. DANIEL JERRAM: Well, that gives us a little place to

start to do a little bit more additional research.

MR. RORABACK: You just answered the question I was

1 going to ask which is, are you aware of any 2 precedent where there is --3 THE HEARING OFFICER: There is at least one. There 4 may be others. 5 MR. RORABACK: And does that involve rates 6 subsidization or just rate equalization between 7 two separate systems, disparate. THE HEARING OFFICER: Well, there were two. There 8 9 were previously two separate systems and then 10 they were, I guess, acquired and made into one 11 system. 12 And the case addressed, you know, the issue 13 was raised, what do we do to address having two 14 separate sets of rates? Should we make them 15 closer to one another? Or should we make them 16 the same? And policy and technical discussions 17 around that. 18 And I see people shaking their head in the 19 room who were aware of it, and there may be other 20 cases.

- MR. SOBOLEWSKI: I'm not sure they're equalized yet, you know, between Greenwich and Mystic. I'm not --
- 24DONALD J. MORRISSEY: I think residential is. I think25it's before it. This case is -- that will be

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before the Town in terms of Connecticut and American, I'm assuming before we bought it. It sounds like Aquarion assets.

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- MR. SOBOLEWSKI: You know, Greenwich and, you know, the Mystic system. Greenwich, recall there was a field. You know, their residents were objecting to the movement to an equalized rate -- but I mean where we are on equalized rates today, though, versus where we were 30 years ago.
- DONALD J. MORRISSEY: They are equal. So residential customers in Greenwich and in Mystic have been equalized.
  - MR. SOBOLEWSKI: But I mean, the policy of the department has changed over the years. I mean, you still have rates that aren't equalized, you know. And there's been movement over the years to get them closer together, but there's still quite a bit of difference.

You know, I mean, to say that there's going to be equalized rates in the future, I would never -- I would never say that. And I think the idea that, you know, single-tariff pricing, I think that whole idea, I think there's more push against that in this day and age than there is for it because of a lot of the acquisitions that

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happened. You know?

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I have no problem with, you know, the towns providing some rate relief to the customers. That's some type of fund that you're going to put aside. I have no problem with that. You know, that that's something that, you know, I think it's a great idea.

But you know, when you see, you know, sewer rates of 20, 20 dollars per thousand and water for 8 dollars, you know, per thousand. Like, \$8 is high, but I don't think it's, you know, so off the map anymore, you know, this day and age.

But you know, you're running two businesses there and what I would be very careful about is trying to do some cross subsidization between water and sewer, you know. To me they're two separate businesses.

You know, I know some states allow that, but I'd be very careful trying to subsidize one versus, over the other. And you know, I don't know. You know, I don't know if your customers are one and the same or they're different sets of customers that everybody has -- that has water also has, you know, sewer or not. You know? But to me that's one of the, you know, issues that would be out there. And the whole idea of, you know, everything is going to be equalized at some point, it could be decades. You know? I mean, especially when they're so different. You know?

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I think what PURA has done over the years is, you know, give higher increases to those customers that have lower rates. But if your system requires major improvement, that's the other thing. I don't know what the state of your system is, if it requires major improvement. You know, I wouldn't just assume that the rest of the Aquarion customers are going to pay for that.

You know, I don't know what the state of your system is. You know, if it requires millions of dollars of improvements.

DANIEL JERRAM: Like any small town we have our

challenges, you know, on both sides. I don't think we're unique.

MR. SOBOLEWSKI: And the more that company pays a system for -- if you're trying to get recovery of that, all that cost, that's going to, you know, also add on to the rate pressure whenever that comes forward.

So if they pay a lot of money for a system

and it requires a lot of improvements there's some driving factors to higher rates there. THE HEARING OFFICER: So to the extent that the Town of New Hartford is new to this process, and now you know that there's an office of Consumer Counsel that will be a party to the proceeding and hearing at least one's persons perspective in an office on some issues in the transaction. So there may be value in you speaking with them as well. And I'm sure Aquarion will probably do that as part of preparing any -- if they prepare an application. MR. SOBOLEWSKI: Our door is open. You can talk to us at any time. We're not the decision makers. So that's one thing that you know. DANIEL JERRAM: I appreciate that. THE HEARING OFFICER: And there's also DEEP. DEEP is a statutory party. PURA is an agency that is located within another larger agency, the Department of Energy and Environmental Protection, and they may have an interest in some of the issues you have identified here today. DENTON BUTLER: I know that Mike is representing the Department of Public Health. I was wondering if

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he has any observations that he wants to pass

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MR. HAGE: Yeah. You know, Rob mentioned DEEP, but we -- DPH doesn't have jurisdiction over the wastewater side unless you have sewage disposal under 7,000 gallons per day, which is not the case in your situation, but DEEP definitely had the jurisdiction here, the wastewater. And I was wondering if you guys have any obligations or commitment -- one, first you talked to DEEP about what you're doing.

> And two, if there's any obligation or commitment under the clean water fund based on grants or whatever, loans that were provided by DEEP to do the improvements of the wastewater site with a new treatment plant or distribution service area part of it?

So kind of these type of things need to be, you know, discussed with DEEP probably in advance of submitting an application just to make sure what's -- they have expectations of you, anyway.

DENTON BUTLER: We have been in fairly frequent contact with DEEP on any number of issues including this expansion for the Pine Meadow section of town that I spoke about for protection

of our aquifer.

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From a topical standpoint they have said that they are only interested in the operational concerns for the wastewater treatment facility, and not in any of the regulatory aspects.

Does DPH have any observations here? MR. HAGE: Well, we will be a party -- I mean, be part of this joint process, you know, under the statute and PURA. Rob said earlier we'll be looking at -- together, PURA, the financial, technical, managerial capacity of the entity that's going to acquire New Hartford.

Make sure that they -- eventually in the future it's going to be in good hands and meeting all the regulatory requirements. Obviously, the rates and stuff like that, we leave it primarily to PURA during the process, but our focus will be more on the technical and managerial capacity of the entity that's going to acquire the water assets of New Hartford.

Obviously it will be new ground for us to look into the wastewater side, but that's something we -- I don't think we're going to be doing much of, at least from the DPH side, you know, given that we have no jurisdiction over

BCT Reporting LLC

that side of it.

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As long as you keep DEEP satisfied and they are okay with how the new setup is going to be and how it's going to be operated, and you have demonstrated that during the process, I think, you know, that would be essential at the time. DANIEL JERRAM: Well, that's one of the benefits of dealing with a partner who's already operating the system and has been for three years. So we have a good partnership with Mike being our daily liaison -- and Don is there.

So we have, you know, really no complaints on the operational side, but when you get into the technical portions -- and you know, Rob, I appreciate the guidance and understanding where you are in the position of trying to help us here.

I think we have some, you know, precedents to look into and really make sure that we do our homework right, but we do have a good partnership right now. Things are going well. They have been going well. I think -- I don't have all my WPCA here, but attended through these frequently and I think that they're -- in that managerial aspect that you were talking about, Mike, is, you know, the Town has a high level of confidence.

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Of course, I know you folks are dealing with rates and that's a whole different thing on that go-forward basis, but we like the relationship that we have with these guys, and they're doing a great job. So we don't get complaints from our customers right now. We get a high level of satisfaction. And, you know, I don't know how they feel about us, but we like the way they're running the system. So.

THE HEARING OFFICER: Is there anyone else who wanted to add anything?

MIKE CRAWFORD: Just to summarize what really precipitated the Town reaching out to PURA was us having an informal discussion and saying, all right. It's time to take the show public. We need to go and get the WPCA signoff. We need to get the asset evaluation team to sign off. We need to have the board of finance sign off, the board of selectmen. And then we have to have three informational meetings in anticipation of a referendum.

And one of the questions one night was, we like the idea of providing a subsidy, whether

it's for a three-year, five-year period, or even the details of how much that subsidy is, that hasn't been worked out. But the question that came up was, how do we actually do the mechanics of that?

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And the Town turned to us and said, well, it would be nice if you could just put it on your bill to show somebody who owes a hundred dollars, they get a 10-dollar subsidy. The net bill is \$90.

And at the time we said, we're not sure we would be able to do that. And that's really why we came here was to just question, is this subsidization, the way the mechanics are carried out, can that touch our bill? And really that's kind of the basic question.

And the reason we want to just address that is, again as we go in front of the public we want to come as if we're prepared. And I guess the takeaway today is, we've met with PURA. We discussed the concept of a subsidy and how that mechanic would be carried out.

And as part of our application we'll actually be trying to address that and figure out how that proceeds. THE HEARING OFFICER: That's right.

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MR. SOBOLEWSKI: I think you could do it on the bill. I mean, you can ask for, like, a certain credit to be on the bill and you can, you know, it could be a percentage. It could be, you know, so much for sewer for a thousand gallons. So much for water per thousand gallons.

And you know, you just have it outlined in the application, if it's going to last for three or five years, or what it's going to be. And you know, it's only to the customers of the system. They have a PURA oversight of rates, and this is one of the components of the rate.

For these years it's, this is what it is and if the Town wants to provide money after that, well, they can offer it to your next rate case, three, five years down the road, or whatever it may be, or you know. Or you can call it -there's a lot of creative ways to do it.

A negative surcharge or something where, you know, it's one provided by the Town to, you know, help the town residents with this. I'm sure there's some creative ways it could be done. MIKE CRAWFORD: And I think Aquarion is indifferent as to which way we go with this. I think the Town would like to see it on the bill in the sense that it, just on a quarterly basis, is reminding the users, we -- we are still here with you. We are still concerned about the rates and we're still implementing what we can.

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DANIEL JERRAM: I would add onto that is that, you know, our challenge is to try to get it right the first time. The amount of approvals, when you're blending a sale and an appropriation in a small town, and the amount of meetings and noticing, and referendums, we'd hate to have to recreate that and inconvenience our patient partner here who's been -- I mean, this has been going on -- I think we formed this and constituted this study in '16 and issued our RFP in '17.

> So we have been painstakingly patient trying to work through federal agencies to make sure that we're going through things here. And these folks have been patient with us.

So we're hoping to get this guidance, implement and get it right the first time so that when we do see you we get a positive result and we're addressing these things and researching these examples that have been discussed today, and maybe spend an afternoon or two with Consumer Counsel to make sure that we come up with something that is really detailed, because I'd hate to think we'd have to do it twice. THE HEARING OFFICER: We appreciate that, Mr. First Selectman. We appreciate you reaching out to us and bringing your team, and Aquarion coming here,

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Hopefully you've got some benefits out of it, you got some helpful information and some, I guess, to the extent you can get it, assurance that some of these issues that you've have raised can be worked out and be proposed to us. And that there is precedent for some of the aspects of the transaction you're seeking approval for, and it can be looked at by your Council.

And unless anybody has anything else, I think we'll call it a wrap. Thank you everybody for participating today.

DANIEL JERRAM: Thank you for having us. I appreciate it.

(Whereupon, the above proceedings were concluded at 10:41 a.m.)

## CERTIFICATE

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I hereby certify that the foregoing 36 pages are a complete and accurate computer-aided transcription of my original verbatim notes taken of the Technical Hearing in Re: NEW HARTFORD WATER POLLUTION CONTROL AUTHORITY AND AQUARION WATER COMPANY OF CONNECTICUT TO PRESENT INFORMATION REGARDING AOUARION'S PROPOSED ACQUISITION OF CERTAIN NEW HARTFORD WATER FACTLITTES AND TO DISCUSS ANY PROCEDURAL FILING REOUIREMENTS FOR AN UPCOMING APPLICATION THAT MAY BE FILED WITH THE AUTHORITY AND THE DEPARTMENT OF PUBLIC HEALTH, which was held before ROBERT LUYSTERBORGHS, ESQ., THE HEARING OFFICER, at the Public Utilities Regulatory Authority, 10 Franklin Square, New Britain, Connecticut, on June 11, 2019.

> Robert G. Dixon, CVR-M 857 Notary Public BCT Reporting, LLC 55 Whiting Street, Suite 1A Plainville, CT 06062 My Commission Expires: 6/30/2020